

# Information for Patients-

## Cymex Cream

### 1. NAME OF THE MEDICINAL PRODUCT

Cymex Cream  
For COLD SORES  
Antibacterial

- Active **Relief**
- Infection **Control**
- Effective **Healing**

Cymex cream triple action formula actively **relieves, controls** infection and promotes effective **healing** of painful unsightly cold sores and dry cracked lips.

### 2. STATEMENT OF ACTIVE SUBSTANCE(S)

**The active ingredients:** (what makes the cream work) are urea (1.0% w/w), dimeticone 350 (9.0% w/w), cetrimide (0.5% w/w) and chlorocresol (0.1% w/w). Other ingredients are paraffin, cetostearyl alcohol, water.

### 3. LIST OF EXCIPIENTS

Refer to section 2

### 4. PHARMACEUTICAL FORM AND CONTENTS

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### 5. METHOD AND ROUTE(S) OF ADMINISTRATION

Refer to section 15

### 6. SPECIAL WARNING THAT THE MEDICINAL PRODUCT MUST BE STORED OUT OF THE REACH AND SITE OF CHILDREN

Keep out of the sight and reach of children.

### 7. OTHER SPECIAL WARNING(S), IF NECESSARY

**Warnings:** Use this medicine only on your skin. Do not use if you are allergic to any of the ingredients (see ingredients). Side effects are rare, however, cetostearyl alcohol may cause skin reactions such as inflammation and redness where the cream has been

applied (contact dermatitis). If this occurs or you notice anything unusual, tell your doctor or pharmacist.

**Reporting of side effects:** If you get any side effects, talk to your doctor, pharmacist or nurse. This includes any possible side effects not listed in this leaflet. You can also report side effects directly via the Yellow Card Scheme at:

[www.mhra.gov.uk/yellowcard](http://www.mhra.gov.uk/yellowcard)

By reporting side effects you can help provide more information on the safety of this medicine.

UK ONLY

#### **8. EXPIRY DATE**

See product packaging (product has a 3 year shelf life).

#### **9. SPECIAL STORAGE CONDITIONS**

Store below 25°C. Do not use after expiry date.

#### **10. SPECIAL PRECAUTIONS FOR DISPOSAL OF UNUSED MEDICINAL PRODUCTS OR WASTE MATERIALS DERIVED FROM SUCH MEDICINAL PRODUCTS, IF APPROPRIATE**

N/A

#### **11. NAME AND ADDRESS OF THE MARKETING AUTHORISATION HOLDER**

Marketing Authorisation Holder:

Dexcel®-Pharma Ltd., 2nd Floor, Bourn, 1 Manor House Drive, Coventry, CV1 2FX, United Kingdom

Manufacturer: Balkanpharma-Troyan AD, 1, Krayrechna Str., 5600 Troyan, Bulgaria.

Revision date: November 2025

Cymex is a Trade Mark of Dexcel®-Pharma Ltd.

#### **12. MARKETING AUTHORISATION NUMBER(S)**

PL 14017/0309

#### **13. BATCH NUMBER**

N/A

#### **14. GENERAL CLASSIFICATION FOR SUPPLY**

GSL

#### **15. INSTRUCTIONS ON USE**

**Directions:** Apply the cream sparingly every hour as needed.

If symptoms persist, speak to your doctor.

<b>16. INFORMATION IN BRAILLE</b>
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CYMEX CREAM